

## Original Article

# Pre-travel advice, attitudes and hepatitis A and B vaccination rates among travellers from seven countries<sup>†</sup>

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## Abstract

**Background:** Knowledge about the travel-associated risks of hepatitis A and B, and the extent of pre-travel health advice being sought may vary between countries.

**Methods:** An online survey was undertaken to assess the awareness, advice-seeking behaviour, rates of vaccination against hepatitis A and B and adherence rates in Australia, Finland, Germany, Norway, Sweden, the UK and Canada between August and October 2014. Individuals aged 18–65 years were screened for eligibility based on: travel to hepatitis A and B endemic countries within the past 3 years, awareness of hepatitis A, and/or combined hepatitis A&B vaccines; awareness of their self-reported vaccination status and if vaccinated, vaccination within the last 3 years. Awareness and receipt of the vaccines, sources of advice, reasons for non-vaccination, adherence to recommended doses and the value of immunization reminders were analysed.

**Results:** Of 27 386 screened travellers, 19 817 (72%) were aware of monovalent hepatitis A or combined A&B vaccines. Of these 13 857 (70%) had sought advice from a healthcare provider (HCP) regarding combined hepatitis A&B or monovalent hepatitis A vaccination, and 9328 (67%) were vaccinated. Of 5225 individuals eligible for the main survey (recently vaccinated = 3576; unvaccinated = 1649), 27% (841/3111) and 37% (174/465) of vaccinated travellers had adhered to the 3-dose combined hepatitis A&B or 2-dose monovalent hepatitis A vaccination schedules, respectively. Of travellers partially vaccinated against combined hepatitis A&B or hepatitis A, 84% and 61%, respectively, believed that they had received the recommended number of doses.

**Conclusions:** HCPs remain the main source of pre-travel health advice. The majority of travellers who received monovalent hepatitis A or combined hepatitis A&B vaccines did not complete the recommended course. These findings highlight the need for further training of HCPs and the provision of reminder services to improve traveller awareness and adherence to vaccination schedules.

**Key words:** Travel, vaccination, hepatitis A, hepatitis B, healthcare providers, adherence, awareness

## Introduction

Hepatitis A virus (HAV), which is transmitted through the faecal–oral route, causes mild-to-severe liver disease.<sup>1</sup> Hepatitis B virus (HBV) is transmitted through sexual or blood-borne routes, or vertically from mother to infant and may lead to chronic liver disease if left untreated.<sup>2</sup> Hepatitis A is highly endemic in parts of Africa, Asia and central and South America<sup>1,3</sup> with endemicity in many countries shifting from younger to older age groups.<sup>4</sup> Hepatitis B is highly endemic in Africa, parts of South America, Eastern Europe, Eastern Mediterranean, South-East Asia, China and parts of the Pacific Islands.<sup>2,5</sup>

Unvaccinated travellers from low-prevalence countries are at increased risk of hepatitis A and B infection whilst travelling to highly endemic regions for HAV and HBV.<sup>6,7</sup> Vaccination against HAV and HBV, with two or three doses of the monovalent vaccines, respectively, or three doses of the combined hepatitis A&B vaccine is recommended by the World Health Organization (WHO) and Centers for Disease Control and Prevention (CDC) for travellers to endemic areas.<sup>8,9</sup> In 2014, about 1.1 billion people travelled abroad.<sup>10</sup> Despite undertaking high-risk activities, travellers are often unaware of the potential risk factors for hepatitis A<sup>1</sup> and B<sup>2</sup> during travel.<sup>11–15</sup>

Consequently, travellers to regions with high HAV and HBV endemicity may not seek pre-travel health advice or follow recommended vaccination schedules.<sup>8,16–18</sup> As awareness may vary between countries, an online survey was conducted to assess awareness of hepatitis A and B vaccines among travellers, differences in pre-travel consulting practices and accessibility of vaccination reminder systems in seven countries.

## Methodology

### Study Design and Setting

An online survey of 15–20 minutes duration was conducted between August and October 2014 in seven countries: Australia, Canada, Finland, Germany, Norway, Sweden and the United Kingdom (UK). Respondents were recruited through online panels to meet a specific target sample size for each country (Supplementary Material Table S1). The online panels consisted of pre-recruited individuals who had previously agreed to participate in online market research surveys. For this study, an invitation was sent via e-mail and eligibility was assessed using a screening questionnaire.

### Questionnaire Design

The survey comprised two questionnaires. The screening questionnaire assessed the eligibility criteria: age, travel history, destinations, number of international trips in the past 3 years, the purpose of their most recent travel, awareness of hepatitis vaccine, sources of healthcare advice and health-related information to assist in hepatitis vaccination decision making and status. As delivery of health services, including pre-travel advice, differs by included country, we included primary care providers and family doctors, practice nurses, walk-in clinic doctors, travel clinic doctors or nurses, pharmacists, Public Health Unit health providers and other specialist doctors in our definition of healthcare provider (HCP).

Upon their responses, the following individuals were eligible to participate in the main questionnaire: individuals aged 18–65 years, residents of the selected countries, travellers to hepatitis A endemic countries in Africa, Asia and South and Central America (defined by the WHO<sup>1</sup>) in the past 3 years, awareness of hepatitis vaccines, knowledge of their vaccination history with hepatitis A or hepatitis A&B vaccines and if vaccinated, had received it within the last 3 years for non-job-related reasons.

The main questionnaire contained closed and open-ended questions and aimed to determine knowledge gaps in the facilitators and barriers to travellers' vaccination and an understanding of the awareness level of travel-related risks and protective measures, as in previous studies.<sup>19–22</sup> Eligible respondents were asked additional questions related to: awareness of disease severity, knowledge of activities that potentially increase hepatitis A or B risk and whether they had undertaken these activities on previous trips to the selected destinations over the past 3 years using a series of Likert scale agree statements (Supplementary material Text 1).

Vaccinated individuals were asked to report the type of vaccination received (hepatitis A, B, or A&B), adherence (number of doses) and time and primary reason of vaccination. Questions regarding reminder services for vaccination were included. Reasons for non-vaccination prior to travel were collected from unvaccinated individuals. Demographic data included age, gender, country of residence, marital status and highest level of formal education.

Ethical approval was provided by Bellberry Limited in Australia and Quorum Review in Canada, Finland, Germany, Norway, Sweden and UK.

### Statistical Analysis

Two datasets are presented: screening and main survey data. For the main questionnaire, a composite score for knowledge of risk activities that could expose a traveller to hepatitis infection was calculated. The following scores were assigned: 0 points = correctly identified all risks, 1–3 points = incorrectly identified some risks. A score was also given for the awareness level of hepatitis A and B risk: 0 = complete awareness; 1–3 = moderate level; 4 = very low level.

Aggregate data were analysed overall and at individual country level and by advice-seeking behaviours, vaccination status and schedule adherence (vaccinated only). Elements of the initial analysis were designed before study start; however, much of the analysis was post-hoc. A code frame was developed and applied to the verbatim responses for each open-ended question. Data were analysed using IBM Statistical Package for the Social Sciences (SPSS) and IBM SPSS Data Collection.

## Results

### Screening Questionnaire

Overall, 27 386 participants aged 18–65 years who had travelled to a hepatitis A or B endemic country in the past 3 years were screened. Of these, 19 817 (72%) were aware of hepatitis A, B or A&B vaccines, 11 660 (59%) reported being vaccinated against hepatitis A or hepatitis A&B; 1842 (9%) were unvaccinated against hepatitis A and 5736 (29%) did not know their

vaccination status or had only been vaccinated against hepatitis B (Figure 1).

### Advice-Seeking Behaviour

Of the 19 817 participants who were aware of hepatitis A, B or A&B vaccines, 70% ( $n = 13\ 857$ ) had previously consulted an HCP to help them decide whether to have a hepatitis A or hepatitis A&B vaccine. Advice-seeking was highest in Canada (78%; 2662/3399) and lowest in Sweden (58%; 986/1706) (Table 1). An additional 15% (3047) had sought information only from non-HCPs, 12% (2334) did not seek any advice and 3% (579) did not know if they had sought any advice.

Of the vaccinated participants, 9328 (80%) had sought advice from an HCP, 1616 (14%) from a non-HCP and 716 (6%) did not seek any advice. Of the unvaccinated, 732 (40%) had sought advice from an HCP, 527 (29%) from a non-HCP and 583 (32%) did not seek any advice (Figure 1). The vaccination rate of travellers who sought advice from HCPs, non-HCPs and did not seek any advice was 67% (9328/13 857), 53% (1616/3047) and 31% (716/2334), respectively.

Among vaccinated travellers, primary care providers (68%; 6305/9328) were the most consulted HCP sources; the percentage was highest in Germany (89%; 1600/1795). Travel-related websites (45%; 735/1616) were the most consulted non-HCP sources; the percentage was highest in Finland (70%; 226/324). Individuals who sought advice from HCPs also consulted non-HCP sources, e.g. travel websites (35%; 3239/9328) and family/friends (33%; 3077/9328) (Table 1). The vaccination rate of travellers who sought advice from any source was the highest for travel clinics (80%; 2445/3050) and online advertisements (71%; 17/24) (Table 2). The percentages were highest in Finland for travel clinics (95%; 148/156) and online advertisements (88%; 7/8). Among vaccinated travellers consulting HCPs, large differences existed between countries: 89 and 8% consulted primary care providers and travel clinics, respectively, in Germany compared with 17 and 60% in Sweden (Table 1).

Lack of information about vaccination schedules (63%; 1041/1649), previous visits to the country (17%; 277/1649), cost (12%; 199/1649), lack of time (11%; 188/1649) and safety concerns (12%; 206/1649) were the main reasons for not

getting vaccinated. The most common reason for non-vaccination across countries was lack of information (Table 3).

### Recently Vaccinated Participants—Main Questionnaire

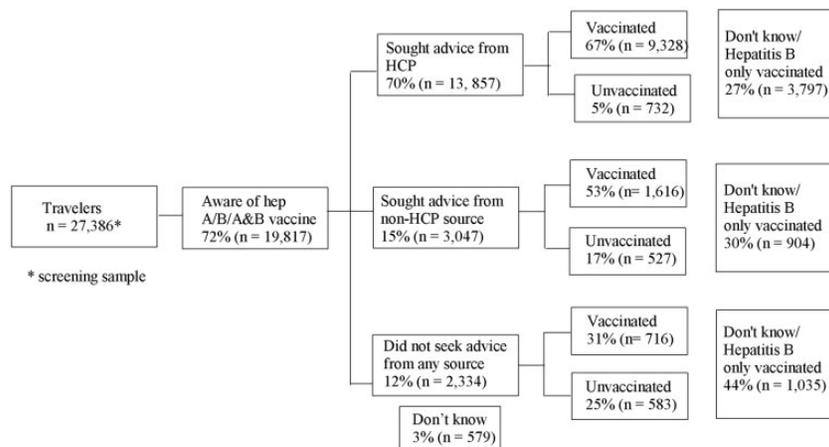
Of the 5225 participants in the main questionnaire, 3576 had been vaccinated in the past 3 years for the purpose of non-job-related travel, and completed additional questions about demography and adherence rates. A total of 1649 unvaccinated travellers also completed these additional questions (Figure 2). Of these (vaccinated & unvaccinated) respondents, 66% (3438) sought advice from HCPs, 21% (1122) sought advice from non-HCPs and 13% (665) did not seek any advice related to hepatitis vaccination. The rate of advice-seeking was high (83%; 862/1041) in travellers to highly endemic regions.

Of vaccinated respondents, 13% (465/3576) were vaccinated against hepatitis A, and 87% (3111/3576) were vaccinated against both hepatitis A and B (Table 4). Overall self-reported adherence to recommended doses was 37% (174/465) for hepatitis A and 27% (841/3111) for hepatitis A&B. Finland had the highest adherence rate for both hepatitis A (59%; 30/51) and hepatitis A&B (47%; 138/296) vaccinations (Figure 3). Adherence rate for hepatitis A vaccination was high in adults aged 51–60 years (52%; 42/81) and for hepatitis A&B in adults aged 41–50 years (31%; 200/641).

Lack of information about vaccination schedules (36%; 662/1818), lack of time (28%; 504/1818) and need for reminders (24%; 428/1818) were the main reasons for partial adherence to vaccination. Of the travellers partially vaccinated against hepatitis A and hepatitis A&B, 61% (135/221) and 84% (1,348/1597), respectively, believed that they had received the recommended number of doses.

The most commonly offered services to remind respondents to get all vaccine doses were vaccination card/booklet and follow-up appointment scheduled at the time of first dose, used by 53% and 45% of the 3576 vaccinated individuals, respectively.

Of all travellers included in the main analysis from each country, the percentage of travellers who were aware of the risk factors (Supplementary Material Table S2) ranged from 10% in Norway (hepatitis A) to 50% in Canada (hepatitis B).



**Figure 1.** Flow diagram of screened individuals and their vaccine awareness, vaccination status and pre-travel health seeking\* behaviours. \*Sought advice or health information regarding hepatitis A or hepatitis A&B vaccination decision making.

**Table 1.** Vaccine uptake of participants by source of advice and by country of residence ( $N^* = 27\ 386$ )

		AUS	CAN	FIN	GER	NOR	SWE	UK	Global
Aware of hepatitis A/B/A&B	n	4875/	3399/	1608/	4042/	909/	1706/	3278/	19 817/
	N	7226	4309	1761	5022	1374	2212	5442	27 386
	(%)	(67%)	(79%)	(91%)	(80%)	(66%)	(77%)	(59%)	(72%)
Sought advice from any HCP	$n^*$	3470	2662	1061	2755	636	986	2287	13 857
	(% <sup>*</sup> )	(71%)	(78%)	(66%)	(68%)	(70%)	(58%)	(70%)	(70%)
Percentage (%) of vaccinated participants by source of HCP advice ( $N = 9328$ )									
Primary care providers		80	74	40	89	44	17	69	68
Travel clinic doctor/nurse		22	35	16	8	32	60	27	26
Pamphlet/poster in doctor's waiting room		15	15	21	16	10	15	15	16
Pharmacist		13	11	5	12	3	4	13	10
Public Health Unit		6	9	24	9	33	8	4	10
Pamphlet/poster in pharmacy		8	6	11	9	8	6	8	8
Walk-in clinic doctor		12	7	6	3	2	9	11	8
Practice nurse		3	2	25	1	8	10	18	8
Sought information from non-HCP sources only	$n^*$	617	383	428	507	144	507	461	3047
	(% <sup>*</sup> )	(13%)	(11%)	(27%)	(13%)	(16%)	(30%)	(14%)	(15%)
Percentage (%) of vaccinated participants by source of non-HCP advice ( $N = 1616$ )									
Travel related websites		31	45	70	22	35	62	30	45
Family/friends/colleagues		42	30	32	40	47	43	36	38
Travel or guide book		13	13	27	16	19	12	12	16
Pamphlet/poster in doctor's waiting room		13	8	10	26	7	12	18	14
Advised by travel agency		6	7	15	9	17	9	10	10
Pamphlet/poster in pharmacy		11	5	7	14	0	7	13	9
Ad seen on TV		4	23	9	4	5	10	4	9
General health websites		2	1	7	4	7	2	11	5
Discussion with an educator		11	4	1	5	5	2	8	5

$N^*$  = total number screened participants.

N = total number screened by country.

n = number of participants who were aware of hepatitis A/B/A&B.

(%) = percentage of participants who were aware of hepatitis A/B/A&B.

$n^*$  = number of vaccinated and unvaccinated participants who sought advice from HCP or non-HCP source.

(%<sup>\*</sup>) = percentage of vaccinated and unvaccinated participants who sought advice from HCP or non-HCP source.

HCP = healthcare provider.

Note: the percentages under HCP and non-HCP sources are not mutually exclusive.

**Table 2.** Vaccination rate by sources of information<sup>a</sup> among vaccinated participants

Category	HCP (%)	Non-HCP (%)	Category	HCP (%)	Non-HCP (%)
Primary care providers	65	–	Family/friends/colleagues	67	49
Walk in clinic doctor	63	–	Travel or guide book	72	56
Practice nurse	70	–	General health websites	67	63
Travel clinic doctor or nurse	80	–	Discussion with an educator	59	56
Pharmacist	66	–	Online discussion	63	70
Public Health Unit	72	–	Advertisement seen online	61	71
Pamphlet/poster in pharmacy	60	49	Advised by travel agency	70	66
Pamphlet/poster in doctor's waiting room	65	47	Advertisement seen on TV	71	48
Travel-related websites	73	61	Information on radio	49	67

HCP, healthcare provider.

Base varies according to how many people sought advice from each source.

<sup>a</sup>For non-HCP sources, proportion of vaccinated is reported for both HCP sources and those reporting non-HCP sources only (multiple sources of information could have been sought by participant).

Note: the percentages under HCP and non-HCP sources are not mutually exclusive.

The overall level of risk awareness of hepatitis A and B was low among travellers visiting friends and relatives (VFRs) with only 103/764 (13%) and 173/764 (23%) of individuals aware of hepatitis A and B risks, respectively (Table 5). Of the 764 VFRs,

63% were vaccinated; and 63% had sought pre-travel advice from an HCP (Table 5). Adherence rates of VFR travellers for hepatitis A and A&B vaccination were 32% (27/85) and 18% (71/394), respectively. Travellers for volunteer work and

**Table 3.** The main reasons for not getting vaccinated by proportion of unvaccinated participants by country of residence

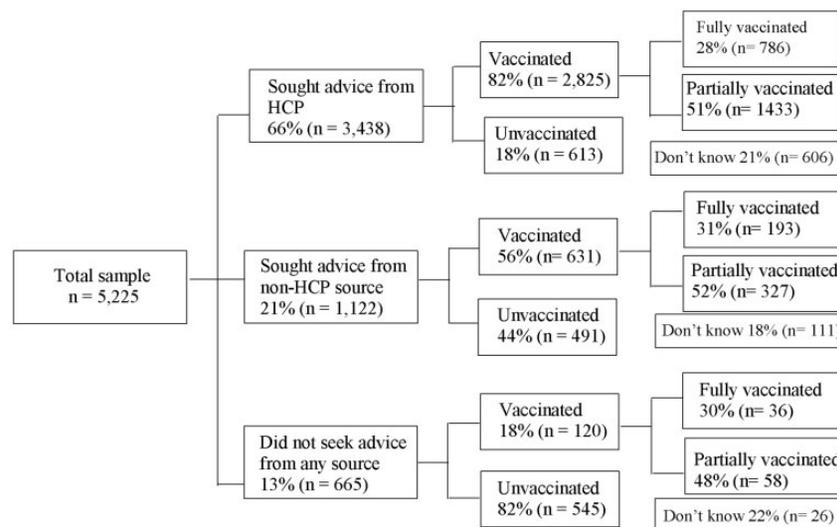
Reason	Australia (N=344) %	Canada (N=320) %	Finland (N=103) %	Germany (N=440) %	Norway (N=58) %	Sweden (N=82) %	United Kingdom (N=302) %	Global (N= 1649) %
Cost	9	14	17	14	7	15	10	12
Lack of information	68	61	62	58	72	57	67	63
Require reminder	4	2	3	5	2	1	2	3
Safety	10	14	8	15	14	18	10	12
Lack of time	6	18	16	12	9	13	9	11
Others <sup>a</sup>	40	32	38	35	38	29	33	35

N = number of unvaccinated travellers.

% = percentage of travellers under each category.

<sup>a</sup>For example: "I have travelled to that country before", "It's my home country/country of birth", "needle fear", etc.

Note: the percentages within each country are not mutually exclusive.

**Figure 2.** Flow diagram of individuals eligible for the main questionnaire, by vaccination status, pre-travel health seeking\* and adherence\*\*.

\*Sought advice or health information regarding hepatitis A or hepatitis A&B vaccination decision making. \*\*Defined as self-reported adherence to the recommended doses including a 2-dose monovalent hepatitis A vaccine schedule and a 3-dose combined hepatitis A&B vaccine schedule.

school/university/college students had high vaccination rates (93% [115/123] and 91% [61/67], respectively). Adherence rates for hepatitis A and A&B vaccination were 44% (4/9) and 46% (24/52), respectively, among students and 50% (4/8) and 30% (32/107) among volunteers (Table 5).

## Discussion

The majority of travellers from the mentioned seven countries had consulted an HCP to help in their hepatitis A or A&B vaccination decision making. However, adherence rates to hepatitis A or A&B vaccination schedules were low. Our data confirm that findings from earlier studies that HCPs, mainly primary care providers, are the most commonly sought source of pre-travel advice.<sup>19,20</sup> Nevertheless, previous studies have shown that travellers do not seek adequate health advice regarding HAV and HBV vaccination before travelling.<sup>21-24</sup>

Vaccination rates were highest when travellers consulted an HCP (67%), compared with non-HCP sources (53%). Of those who did not seek advice from any source for their hepatitis A or A&B vaccination decision making, 31% reported prior vaccination.

Although the advice rate sought from primary care providers was higher than travel clinics, the proportion of vaccinated participants was higher among those who sought advice from travel clinics than primary care providers. Lack of information (63%) was the most common factor for non-vaccination. These findings complement recently published hepatitis A and B traveller vaccination data from another Internet-based survey of respondents participating in the National Health and Wellness Survey in France, Germany, Italy, Spain and UK.<sup>18</sup> This study showed that frequent travellers had 2.3–2.4 times the odds of being vaccinated relative to non-travellers, and odds of vaccination were 2.5–3.1 times higher among travellers to endemic areas relative to other travellers.<sup>18</sup>

We observed differences in health-seeking and prevention behaviour between different traveller types. Indeed, as previously found,<sup>25</sup> VFRs have an overall lower level of risk awareness, consult less and have lower vaccination and adherence rates, whereas high proportions of school/university/college students (91%) and volunteer workers (94%) are vaccinated. These differences may be attributed to the vaccination advice provided by employers or schools particularly as school students might be vaccinated independently of their risk knowledge.

**Table 4.** Demographic details of the individuals participating in the main study ( $N = 5225$ )

Characteristics	$n$ (%)
Age group (years)	
18–30	1177 (23)
31–40	1180 (23)
41–50	1129 (22)
51–60	1178 (23)
61–65	561 (11)
Mean age	
All respondents	43 years
Gender	
Male	2235 (43)
Female	2990 (57)
Marital status	
Live with a spouse or partner	3666 (70)
Region visited most recently	
Africa	1216 (23)
Asia	3219 (62)
Central America	386 (7)
South America	404 (8)
Highest level of formal education	
Secondary school/Some high school	346 (7)
High school	911 (17)
Technical/trade school/community college	1033 (20)
Some community college/University but did not finish	542 (10)
University degree (eg: Bachelor's)	1706 (33)
Post graduate degree (eg: Master's or Ph.D)	687 (13)
Number of children per household	
0	3384 (65)
1	915 (18)
2	727 (14)
>3	199 (4)
Employment status	
Employed full-time	3247 (62)
Employed part-time	852 (16)
Not employed	1126 (22)

$N$  = number of individuals included in the main survey.

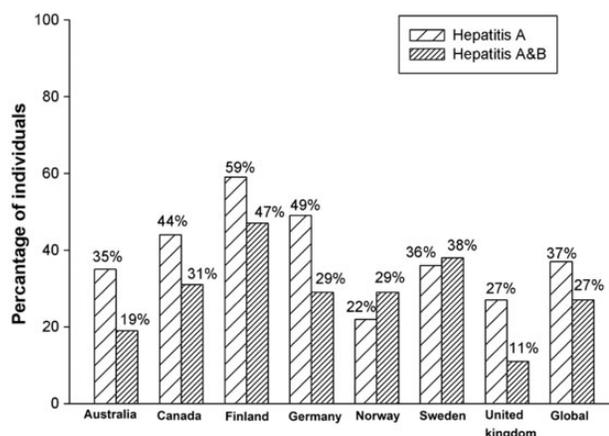
$n$  = number of individuals in each category.

% = percentage of individuals in each category.

Overall, the adherence rate was sub-optimal for both hepatitis A and B, but higher for the 2-dose hepatitis A schedule (37%) than for the 3-dose combined hepatitis A&B vaccine (27%). Lack of time (28%) and need for reminder services (24%) were important reasons for non-adherence. We found that travellers would benefit from reminder services to improve their adherence to vaccination schedules.

HCPs have an important role in educating travellers about the risks of HAV and HBV infection and encouraging vaccination.<sup>21</sup> HCPs were the key information source for travellers in all surveyed countries. It is therefore important that they keep up-to-date with guidelines to enable the provision of appropriate travel education and facilitate vaccination adherence.<sup>24,26–28</sup>

A European study showed that due to a lack of understanding of potential travel risks, many individuals travelling within the region wrongly believe that no medical advice or vaccination is required.<sup>29</sup> In addition, advice given by HCPs may vary and primary care providers, the main source of advice, may not have specific training in travel medicine. With the increase in travel

**Figure 3.** Adherence\* to hepatitis A and hepatitis A&B vaccination schedules, by country of residence.

\*Defined as self-reported adherence to the recommended doses including a 2-dose monovalent hepatitis A vaccine schedule and a 3-dose combined hepatitis A&B vaccine schedule.

worldwide, there is a growing need to better support generalist practitioners, by ensuring their access to travel medicine continuing medical education programs, which have been shown to be an effective strategy in improving overall knowledge of travel vaccination practices.<sup>30,31</sup>

Adhering to recommended vaccination schedules ensures long-term protection for present and future trips.<sup>32</sup> Introducing reminder services could help increase adherence rates among travellers, with post-introduction research to evaluate their effectiveness in improving vaccination uptake and adherence.

This study has some limitations. Selection bias could arise because only individuals with internet access (e.g. younger people, those who are able to afford internet, literate and more educated) would have taken the survey. Recall bias may have arisen due to the self-reported nature of the survey. Most cross-sectional studies of travel vaccination rely on self-reported vaccination status and self-report is often the only available information in a pre-travel consultation to assess vaccination history and schedule completeness. Furthermore, country-specific variables, such as cultural and economic factors, were not taken into consideration which might have affected the travellers' behaviour towards accessing pre-travel advice and vaccination. Finally, the hepatitis A vaccination course was considered incomplete if the booster was not reported by the respondents. However, data suggest that the effectiveness and duration of immunity induced by the booster dose is not impacted from delays of up to at least 6 years after the primary dose.<sup>33</sup> It is possible that some participants intended to complete their course but had yet to do so at time of interview.

## Conclusion

Travel risk knowledge, behaviour and attitudes can contribute to exposure to vaccine-preventable infectious diseases, including hepatitis A and B. Awareness, pre-travel consulting practices, information seeking and vaccination uptake among travellers differ by country. The low vaccination and adherence rates for both hepatitis A and hepatitis A&B vaccines in our study

**Table 5.** Health seeking, vaccination and risk awareness among the participants included in the main survey<sup>a</sup>

	Sought advice from HCP	Hepatitis vaccination rate	Adherence rate hepatitis A	Adherence rate hepatitis A&B	Completely aware of risks for hepatitis A	Completely aware of risks for hepatitis B
	<i>n</i> (%)	<i>n</i> (%)	<i>n</i> (%)	<i>n</i> (%)	<i>n</i> (%)	<i>n</i> (%)
Total	5225 (66)	5225 (68)	465 (37)	3111 (27)	5225 (19)	5225 (28)
Visiting friends/family in my home country	764 (63)	764 (63)	85 (32)	394 (18)	764 (13)	764 (23)
Holiday/travelling	4054 (65)	4054 (68)	340 (38)	2430 (28)	4054 (19)	4054 (30)
Medical/dental treatment	30 (60)	30 (63)	9 (22)	10 (40)	30 (17)	30 (17)
Religious pilgrimage	33 (70)	33 (70)	2 (100)	21 (14)	33 (12)	33 (18)
Volunteer work	123 (84)	123 (93)	8 (50)	107 (30)	123 (29)	123 (30)
School/university/college trip	67 (76)	67 (91)	9 (44)	52 (46)	67 (12)	67 (21)

<sup>a</sup>People travelling for work not included in main survey.

*n* = number of individuals in each category.

% = percentage of individuals in each category.

HCP = healthcare provider.

Note: travellers with a risk score of 0 were considered completely aware of risks for hepatitis A/B.

highlight the need for HCPs to be updated with new tools to improve travellers' awareness, and to introduce systems that remind travellers to seek advice and obtain recommended vaccinations prior to travel. These measures would improve risk knowledge and adherence and potentially reduce the disease burden among travellers.

## Supplementary Data

Supplementary data are available at *JTM* online.

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## Conflicts of interest

Anita Heywood reports personal fees from the GSK group of companies and has also received investigator grant funding from the GSK group of companies and from Sanofi Pasteur for activities outside the submitted work. Hans Nothdurft reports personal honoraria from the GSK group of companies. Dominique Tessier has received honoraria from the GSK group of companies for participation in this study and for advisory board participation in 2014 outside of the submitted work. Melissa Moodley has no conflict of interest to disclose. Lars Rombo reports fees for lectures from GSK group of companies, Sanofi-Pasteur and Valneva. Cinzia Marano and Laurence De Moerlooze are employees of the GSK group of companies. Laurence De Moerlooze owns restricted shares from the GSK group of companies.

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